



## **Terms and Conditions - Biketober Festival Tickets and Attendance**

### **1. Introduction**

1.1 These terms and conditions govern the purchase of tickets and attendance at the Biketober Festival ("the Event"). By purchasing a ticket and/or attending the Event, you agree to be bound by these terms and conditions.

1.2 The Event is organized by The Tribal Cat Queenstown MCC ("the Organizers"), a registered non-profit company situated at Amberdale 1, Queenstown, South Africa. The event will be hosted at Lodge Linga Longa, Queenstown, from 13 to 15 October.

### **2. Ticket Purchase**

2.1 Ticket Availability: Tickets for the Biketober Festival are available for purchase only through the official event website hosted at [www.tribalcats.co.za](http://www.tribalcats.co.za). No tickets will be sold at the venue or through any other platforms.

#### **2.2 Ticket Prices: The ticket prices for the Event are as follows:**

Friday (Free Entry Sunday) Ticket: R150

Saturday (Free Entry Sunday) Ticket: R200

Weekend Pass (Friday and Saturday): R300

Raffle Draw Ticket: R200

5 Raffle Draw Tickets for the price of 4 Tickets: R800

2.3 Online Discount: A 10% discount is applicable to all tickets purchased online before 1st September 2023. To claim the discount, use PROMOTION CODE "eb" during the ticket purchase.

2.4 Ticket Confirmation: Upon successful purchase, you will receive a confirmation email containing your ticket(s). Please ensure to retain and present this ticket for entry to the Event.

2.5 Ticket Transfers: Tickets are transferable to another person by logging into the ticketing platform online with your ticket number. The original ticket holder must initiate the transfer and follow the platform's instructions for the process.





2.6 Non-Refundable Tickets: All tickets purchased are non-refundable except in cases where the Event is cancelled or rescheduled by the Organizers. In such cases, you will be entitled to a refund of the face value of the ticket. Transaction fees and online booking fees are non-refundable.

### **3. Attendee Conduct and Responsibilities**

3.1 Compliance with Laws: All attendees must comply with South Africa's laws and regulations during the Event.

3.2 Age Restriction: The Event is open to attendees of all ages. However, attendees under the age of 18 must be accompanied by a parent or legal guardian.

3.3 Responsible Behaviour: Attendees are expected to behave responsibly and respectfully towards others, including fellow attendees, staff, and performers. Any disruptive or offensive behaviour may result in expulsion from the Event without refund.

3.4 Health and Safety: Attendees are responsible for their own health and safety during the Event. First-aid facilities will be available on-site.

### **4. Raffle Draw**

4.1 Raffle Tickets: The purchase of Raffle Draw tickets is optional and not required for general admission to the Event.

4.2 Raffle Draw Date and Time: The Raffle Draw will take place on Saturday night, 14th October, around 9:00 PM.

### **5. Indemnity**

5.1 By attending the Event, you agree to indemnify and hold harmless The Tribal Cat Queenstown MCC, Lodge Linga Longa, event sponsors, and all associated parties from any loss, damage, injury, or liability that may arise during the Event.





## 6. Changes to the Terms and Conditions

6.1 The Organizers reserve the right to make changes to these terms and conditions as necessary. Any updates or amendments will be posted on the official event website.

By purchasing a ticket and/or attending the Biketober Festival, you acknowledge that you have read, understood, and agreed to these terms and conditions.

For any queries or further information, please contact:

The Tribal Cat Queenstown MCC

Email: [qtn@tribalcats.co.za](mailto:qtn@tribalcats.co.za)

Official Event Website: [www.tribalcats.co.za](http://www.tribalcats.co.za)

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Amberdale 1, Queenstown, South Africa

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